

Cruising On The HIGH C's of Housing

Changes

Challenges

Compliance

COMMUNICATION

and even **CONFUSION**

CCHRCO

Annual Conference

August 26-29, 2018

Myrtle Beach Marriott Resort & Spa at Grande Dunes

8400 Costa Verde Drive, Myrtle Beach, SC

SCHEDULE

This is a tentative schedule. Please check your program for the correct room and time

SUNDAY, AUGUST 26, 2018

Delegate Registration
Reception-Ticket Required
Exhibit Hall

1:00 PM - 5:30 PM
5:30 PM - 7:30 PM

MONDAY, AUGUST 27, 2018

Continental Breakfast.....	7:30 AM - 8:30 AM
Delegate Registration.....	8:30 AM - 11:00 AM
Concurrent Sessions.....	8:30 AM - 10:00 AM
Break.....	10:00 AM - 10:15 AM
Concurrent Sessions.....	10:15 AM - 11:30 AM
General Session (lunch)	11:45 AM - 1:45 PM
Concurrent Sessions.....	1:45 PM - 3:00 PM
Break.....	3:00PM - 3:15 PM
Concurrent Sessions.....	3:15PM - 5:00 PM
Reception-Ticket Required.....	5:30 PM - 7:30 PM

TUESDAY, AUGUST 28, 2018

Delegate Breakfast (no service after 8:00 AM)	7:30 AM—8 :15 AM
Business Meeting	8:15AM— 9:00 AM
Concurrent Sessions.....	9:00 AM-10:15 AM
Break.....	10:15 AM-10:30 AM
Concurrent Sessions.....	10:30 AM-12 NOON
Lunch on Your Own.....	12:00 NOON
President's Banquet-Banquet exchange ticket required	7:00 PM UNTIL?
<u>Banquet will be semi-formal</u>	



Sessions

MAINTENANCE: Monday & Tuesday-Supervisory Maintenance Training. Nelrod

ACCOUNTING: Monday & Tuesday- Hot Topics in HUD Accounting to include RAD, HOT-MA, HCV Financial Management, VMS, PHAS, SEMAP, SEPHAS, Public Housing, Capital Fund and updates to the FDS. BDO Presenter

CUSTOMER SERVICE: Monday & Tuesday-There is a story in You and You don't have to always be the best, but you must always do your best. There will be several sessions, each will address areas that are relevant to conducting oneself professionally and effectively, while learning how to enhance one's efficiency in their position. Attitude, Handling Change, Diversity, Team Building, Stress Management, Self-Awareness, Human Decency Skills and Conflict Resolution will be the target points. Carla Randolph, C.A. Vision Consulting.

EIV (Enterprise Income Verification): Monday & Tuesday-Used to verify tenant employment and income during mandatory re-certifications of family composition and income. Monthly and yearly requirements. Most recent updates to EIV. Angela Strong-HUD Greensboro, NC Area Office.

COMMISSIONERS: Monday & Tuesday-Roles and responsibilities-Overview and Discussion. Topics are laws, code of conduct, Board Chair responsibilities, board meeting structure to include agenda, resolutions, financial report review for non-accountants, committee reports, departmental reports, open communication & etc. Thomas Adams, Retired CFO of Reynolds Tobacco, CPA, President of the Housing Authority of the Board of Commissions, Winston-Salem, NC.

LAW ENFORCEMENT & HOUSING AUTHORITY: Monday & Tuesday-Active Assailant, and Building Relationships between Housing Authority and Law Enforcement. Provide insight into the responses of Public Housing personnel when encountering an Active Assailant situation and the difference between enforcing the law and house rules. Major Cary Barnes and Sergeant Christopher S. Jackson, Kinston, NC Police Department.

UPCS-V: Monday & Tuesday-Section 8 Housing Choice Voucher Inspections. Initial, Complaint and Annual Inspections. Pilot program for the Voucher inspections-how to become part of it if interested. Jody Moses, Assessment Manager, Inspection Standards & Data Voucher Division, HUD Real Estate Assessment Center, Washington, DC.

LEAD BASED PAINT RULE: Monday morning only-Updates on the new lead based paint rule. Office of Healthy Homes. HUD Columbia, SC Office.

SEXUAL HARRASSMENT IN THE WORKPLACE TODAY: Monday afternoon only-WHEN "ME TOO" comes to your office. Interactive session for HR professionals, will exchange ideas and information about sexual harassment policy updates, share lessons learned, talk about investigation procedures, discuss how to ensure that we engage legal counsel promptly, reviewing the basic framework towards developing an internal written employee code of conduct, document & etc. Gwen Burston, Director of Human Resources and Public Relations for the Housing Authority of Winston-Salem, NC.



Hotel Information

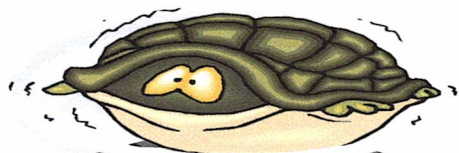


Direction to the hotel from 17 Bypass

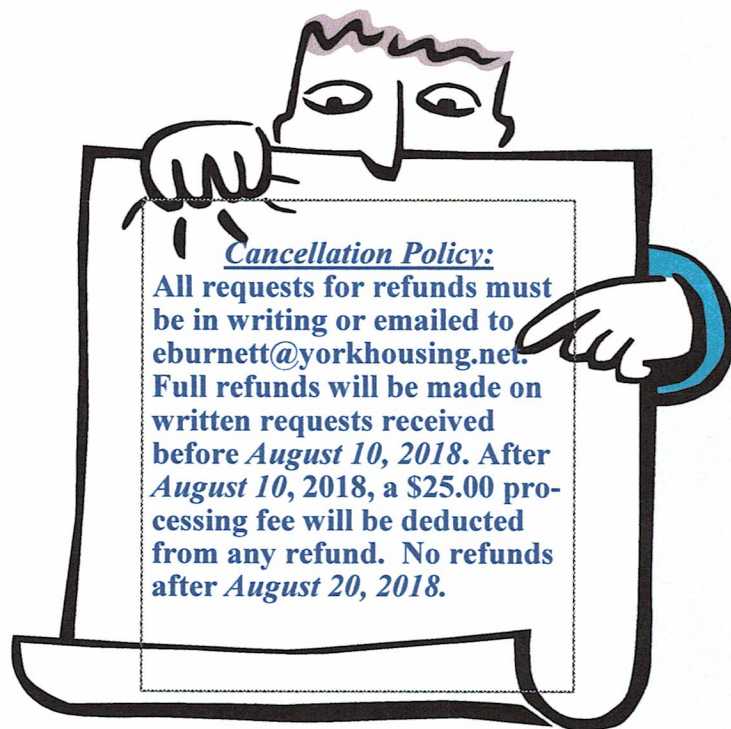
- From 17 Bypass towards North Myrtle Beach, stay on 17 Bypass, turn right on 82nd Ave North (Parkway). Follow 82nd Ave North to next traffic light (Business 17/Kings Highway), go through traffic light for approx 1 mile. Make right on Grande Dunes Blvd.

NEW THIS YEAR!!!

You must register for the conference before your room can be reserved at the Marriott. Simply complete the hotel registration form and send it in along with your conference registration. You will receive an email from the hotel within 14 business days with your confirmation number. Please complete one hotel form per sleeping room. NO ROOM RESERVATIONS WILL BE MADE WITHOUT CONFERENCE REGISTRATION FORM AND PAYMENT.



Last Day for
Early Bird
Registration is
July 27, 2018
Register early
and save!



Cancellation Policy:

All requests for refunds must be in writing or emailed to eburnett@yorkhousing.net. Full refunds will be made on written requests received before August 10, 2018. After August 10, 2018, a \$25.00 processing fee will be deducted from any refund. No refunds after August 20, 2018.

2018 Annual Conference Registration Form

Name _____

Title _____

Agency _____

Address: _____

City _____ State _____ Zip _____

Phone _____ Fax _____ E-Mail _____

PLEASE USE ONE FORM PER REGISTRANT AND BLOCK PRINT (PHA Staff or commissioners cannot register as guests)

CCHRCO MEMEBERS ONLY

MUST REGISTER BEFORE JULY 27 2018 TO RECEIVE THIS RATE

- ☐ Agency Member \$375.00
- ☐ Guest \$175.00 (Print full name of guest) _____

NON MEMBERS of CCHRCO (MUST REGISTER BEFORE JULY 27, 2018 TO RECEIVE THIS RATE)

- ☐ Delegate \$385.00
- ☐ Guest \$175.00 (Print full name of guest) _____

LATE REGISTRATION FEE (POSTMARKED BY AUGUST 17, 2018)

- ☐ Agency Member \$385.00
- ☐ Non Member \$ 395.00
- ☐ Guest \$190.00 (Print full name of guest) _____

Registration on Site after August 17, 2018. Please bring a completed registration form with you to register on site)

Please choose the sessions you plan to attend: ☐ Law Enforcement ☐ Commissioners ☐ Customer Service
☐ Maintenance ☐ Accounting ☐ UPCS-V ☐ EIV ☐ Lead Base Paint ☐ Law Enforce- ☐ Law Enforcement

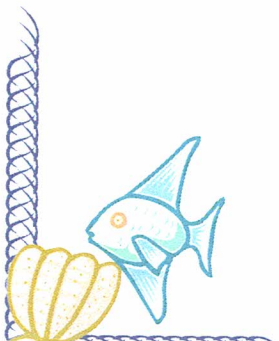
Please, indicate any food request or allergies. Vegan _____ Gluten-free _____ Other _____

Make Check Payable to CCHRCO and Mail to:

Edwina A. Burnett
York Housing Authority
221 California Street
York, SC 29745

eburnett@yorkhousing.net
803-628-1693

**DON'T FORGET TO
INCLUDE YOUR HOTEL
RESERVATION FORM
WITH THIS REGISTRATON
IN ORDER FOR YOUR
ROOM TO BE
RESERVED AT THE
MARRIOTT**



Carolina Council Of Housing & Redevelopment Codes

2018 CCHRCO Annual Conference
Friday, August 24 - Wednesday 29, 2018



Deadline for group rates is July 27,
2018 unless the group block sells out

Room Rate: \$175.00 (Single/Double)
Tax equals 13%

COMPLETE ONE FORM FOR EACH SLEEPING ROOM

LAST NAME (Person staying in Room) FIRST NAME MI

STREET ADDRESS CITY

STATE ZIP E-MAIL ADDRESS (please print) This email address will be used for confirmation

DAYTIME TELEPHONE FAX NUMBER Agency

Room Type Request:

ARRIVAL DATE: / (MO/DAY)

DEPARTURE DATE: / (MO/DAY)

of Adults:

Marriott Rewards Number:

Check in time is 4:00 pm

Check out time is 11:00 am

Resort Fee is Complimentary

Valet Parking is \$18.00 per night

Group run-of-house rates have been negotiated. However, we cannot guarantee bed-type, sleeping room locations, or view. All accommodations are non smoking.

Room Type Request:

☐ Single – 1 bed /1-2 ppl ☐ Handicap Accessible

☐ 2 Queens – 2 beds / 3-4 ppl ☐ Rollaway Bed

☐ Adjoining Rooms

No Show Policy:

If a guest does not check in on the reserved check in date (and has not notified the hotel of any changes), the room will be subject to release. If the hotel is sold out over the remainder reserved dates the hotel does not guarantee a room. The guest will be charged for the one night; if the room is not resold due to the no show, then the guest will be charged for the entire stay.

Cancellation Policy:

Group rooms must be canceled (14) days prior to arrival or the credit card on file will be charged a one night's room and tax penalty. There are no exceptions.

Early Departure Policy:

Reservation Changes and departure date must be changed (14) days prior to arrival or the credit card on file will be charged a one night's room and tax penalty. There are no exceptions.

Please guarantee the room reservation to the following major credit card:

Card # Exp Date: MUST BE VALID THRU 08/18

Name of Cardholder: Authorized Signature:

DEPOSIT – CONFIRMATION - A major credit card (listed above) is required to confirm your reservation. You should receive an email confirmation from Betty Taylor with the hotel within 14 BUSINESS DAYS. If you do not receive confirmation, please call Betty Taylor at 843-692-3719. Reservations cancelled less than 14 days prior to arrival date will be charged a fee equal to the first night's room rate. If you do not wish to provide your credit card information, please call Betty Taylor at 843-692-3719 within 7 days after registration and payment is received. Hotel reservations will not be made until credit card information is received.

Must be submitted with Conference Registration form. Complete one form for each sleeping room.



**GOLF REGISTRATION
2018 ANNUAL GOLF TOURNAMENT**

The Golf Tournament will be held at:

Location: **Diamondback at Woodland Valley** (New Course for us)
Date: **Tuesday, August 28, 2018**
Time: **12:00 PM Tee Times**
Sponsored by: **CCHRCO EXHIBITORS**

Open to all delegates, commissioners, exhibitors and guests, Ladies are especially encouraged to participate!!! Field limited to the first ten (10) teams.

SCRAMBLE FORMAT!!! Longest Drive/Closest to the Pin contest!!! Duffed shot contest!!! Prizes will be awarded!!!

Golf only entry fee: \$40.00 for delegates and other guests. (Includes Green fee and ½ Cart – 18 holes, Tee Gift, and other prizes).

Golf registration must be received by July 9, 2018

Diamondback at Woodland Valley is about a 35 minute drive from our hotel.

615 Log Cabin Road,
Loris, SC 29569
Phone: (843) 756-3264
(843) 756-8964

ENTRY FORM – CCHRCO 2018 ANNUAL GOLF TOURNAMENT

Name: _____
Agency: _____
Address: _____

Phone: _____ Email: _____



Enclosed is a check for \$ _____ payable to CCHRCO for this entry.

I would prefer to play with the following persons if possible:

1st Choice: _____

2nd Choice: _____

Average score for
standard 18 hole
course or handicap _____

SEND REGISTRATION FORM & CHECK TO: Randy Mathis
Gaffney Housing Authority
P. O. Box 1477
Gaffney, SC 29342
(864)489-3193
Fax (864)487-9460

gafha@bellsouth.net